

SAPPHIRE INFUSION PUMP SERVICE CONTRACT INFORMATION

Service Contract Coverage includes:

- Annual Preventative Maintenance (PM) service, which includes
 - Visual inspection to verify integrity of unit
 - Diagnostic check of device's internal CPU
 - Testing of power supply system and internally housed battery
 - Testing of all device parameters to OEM specifications
 - Replacement of internal battery at OEM-recommended intervals
 - Calibration of device functions to OEM specifications
 - Complimentary device cleaning
 - Test report provided as evidence that device meets OEM performance requirements
- Parts and Labor for all necessary repairs and maintenance to ensure that device functions to OEM requirements

Service Contract Coverage does NOT include:

- Battery chargers
- Accessories such as infusion sets, cables, power cords, cases
- Excessive abuse, accidental misuse, neglect of handling, acts of God

The contract becomes void if the covered device is worked on, altered, or repaired by any technicians outside of this contract. The contract is issued from the date of invoice and will be in effect until the agreed upon date specified in the invoice. This service contract is non-transferrable and is only creditable to the Original Purchaser.

QUESTIONS?

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